



# IMPERIAL SECURITY



Exceeding Client Expectations for Over 40 Years with  
World - Class Security.



# IMPERIAL SECURITY

Any security company can promise services similar to those of Imperial Security Service; however, **The Imperial Difference** is more than a promise. It is an innovative and unique security program refined, perfected, and proven over the last forty years. Whether your business is large or small, Imperial provides a full range of security services that will exceed your expectations.

- Security Officers
- Armed Guards
- Mobile Field Supervisors
- Investigators
- Plain Clothes Officers
- Concierge Officers
- Undercover Operatives
- Security Consultants
- Account Managers
- Post Commanders
- Patrol Service
- Fire Watch
- Access Control
- Loss Prevention
- Executive Protection



- Distribution
- Transportation
- Logistics
- Manufacturing
- High Technology
- Research
- Healthcare
- Petrochemical
- Hotels
- Restaurants
- Retail Shopping Centers
- Commercial Real Estate
- Apartments
- Office Buildings
- High Rise
- Gated Communities
- High Value Cargo Escort
- Courier Service



Corporate Offices & National Command Center  
2555 Poplar Avenue  
Memphis, TN, 38112

To find an Imperial Branch Office in your area,  
Call 866.840.2066

[info@imperialsecurity.com](mailto:info@imperialsecurity.com)  
[www.imperialsecurity.com](http://www.imperialsecurity.com)





Experience the Imperial Difference

## About Us

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Imperial Security is one of the largest security guard companies, with branches from coast to coast. Established in 1968 and headquartered in Memphis, Tennessee, USA, Imperial specializes in security for the distribution, transportation, logistics, high technology, manufacturing, petrochemical, commercial real estate, hospitality, and healthcare industries.

In addition to contract security, Imperial offers a full range of investigative services, such as undercover agents, surveillance, certified interrogators, background checks, polygraphs, insurance, and criminal investigations.

There is no absentee ownership at Imperial. All the owners, principals, and officers of Imperial Security actively participate in the company's daily operation. All our employees are vitally interested in our client's satisfaction and the quality of our services.

Fast response is paramount at Imperial. During the aftermath of Hurricanes Katrina and Ike, Imperial placed over 200 Officers on the Gulf Coast with full logistical support within 15 hours of the request for assistance. Fast response to client issues is another feature of **THE IMPERIAL DIFFERENCE!**

Contact us for a quotation on our services.



Imperial responds to client requests for assistance during the Gulf Coast Hurricanes

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## *Our Mission, Vision, and Values*

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### Our Mission

To establish essential business partnerships with clients, promoting a safer, more secure environment, while contributing to our client's profitability as a value-added security service.

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### Our Vision

To be widely regarded as the contract security provider of choice, offering the highest levels of service and unsurpassed response to the needs of our clientele.

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### Our Values

**Integrity**—To act ethically and honestly.

**Respect**—Treat others with courtesy and fairness, supporting a culture of diversity and inclusion, with appreciation for different opinions and ideas, honoring the beliefs of our clients, employees, and the communities in which we serve.

**Teamwork**—We promote a diverse team working toward a common goal.



Experience the Imperial Difference

## Training



Security Training Class

### Officer Training Academy

All candidates must meet rigorous standards to become Imperial Security Officers. This screening process is so stringent that we reject over 90% of our applicants. In addition to a criminal background check and pre-employment drug screen, our employees must successfully complete state required training plus pass a written exam, before graduating to on-the-job training. Our training exceeds all State requirements, and Imperial will specifically match an individual officer's skill, knowledge, and experience to your guard requirements. Training is just another element of THE IMPERIAL DIFFERENCE!



- 21 years old minimum age
- Possess a valid driver's license
- Pass criminal background check
- Pass pre-employment drug screen
- Pass motor vehicle record check
- Extensive reference checks
- Heavy recruitment from ex-military and law enforcement
- Exceptional training in the classroom and on-the-job field training
- Training exceeds State requirements
- Professional appearance
- Detailed report writing skills
- Specialized skills available
- Merit & performance based advancement program
- Employee assistance program
- Highly motivated employees

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## *Elite Security Professional*



ESP Officers

### ESP Officers

Elite Security Professional (ESP) Officers are the finest Security Officers available. Our ESP Officers have training and experience in all aspects of security practice. These Officers receive specialized training, rigorous evaluations, and must have an exemplary performance record to qualify for this program. The ESP candidate must demonstrate proficiency in leadership skills, have a broad understanding of security best practices and procedures, have a college degree or the equivalent experience, and have a minimum of five (5) years industry experience. These Officers are another example of THE IMPERIAL DIFFERENCE.



- Heavy recruitment from ex-military and law enforcement
- Only the most successful and experienced Officers qualify
- Proven track record
- Outstanding performance in the industry
- Minimum 5 years experience
- Thoroughly checked background and vetted
- ESPs possess armed license
- Specialized Leadership Training
- Performance Based Testing
- Passed ESP exam
- The best of the best
- Highly motivated Officers
- Must meet rigorous standards to qualify for the ESP program
- Outstanding driving record
- Successfully held leadership positions within the company
- Licensed, bonded, insured
- The top 2% of all Officers

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*Experience the Imperial Difference*

## *Services Offered*

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**IMPERIAL can provide a custom solution for your security challenges, if you have special requirements, call us for a specific program to address your needs.**

### Uniformed Security Officers

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Imperial Security provides highly trained, experienced, and reliable uniformed Security Officers either armed or unarmed.

### Patrol Services

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Imperial Security's extensive fleet of patrol vehicles provides a strong deterrent to criminal activity.

### Investigations

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Imperial Security takes pride in the professionalism and dedication of our Investigators. Our track record of successful investigations is unequalled.

### Security Consultants

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Our team of security professionals can provide advanced security analysis and consulting at your business.



## *Guard Service*

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Imperial's Officers are  
World-Class

### Security Officers

Imperial Security Officers are some of the most highly trained, thoroughly background screened and vetted individuals in the industry. We heavily recruit former law enforcement and ex-military personnel. Whether you require unarmed or armed officers, Imperial will specifically match an individual officer's skill, knowledge, and experience to your requirements. This is just another element of THE IMPERIAL DIFFERENCE!

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- Security Officers
  - Armed Guards
  - Mobile Field Supervisors
  - Investigators
  - Plain Clothes Officers
  - Concierge Officers
  - Undercover Operatives
  - Security Consultants
  - Account Managers
  - Post Commanders
  - Patrol Service
  - Fire Watch
  - Access Control
  - Loss Prevention
  - Executive Protection
  - Entry and Exit Screening
  - Access Control
  - Monitor surveillance & alarm systems
  - Roving Patrols
  - Unarmed Security Officers
  - Armed Security Officers
  - Specialized skills available
  - Concierge Officers
  - Heavy recruitment from ex-military and law enforcement
  - Exceptional training in the classroom and on-the-job
  - 24/7 Supervision
  - Management on duty 24 hours daily
  - Computer literate Officers





Experience the Imperial Difference

## *Supervision*

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### Supervisors



An essential part of our unsurpassed quality control is our supervision. IMPERIAL closely monitors our Security Officers and our accounts with our Mobile Field Supervisors. These are Officers individually selected for their skills, knowledge, and experience, plus a track record of exceptional on-the-job performance. All our Mobile Field Supervisors have armed licenses, and must pass a periodic rigorous training regimen to maintain their skills. Additionally, they must maintain an exceptional driving record to attain this position. In an emergency, our Supervisors immediately respond to any situation. They are another component in THE IMPERIAL DIFFERENCE.

- All Mobile Field Supervisors are licensed, bonded, and insured
- All Supervisors Armed
- Radio dispatched
- Experienced
- Knowledgeable
- Meet highest ethical standards
- Instantaneous response capability
- Highest level of training
- Many Supervisors are ex-military or law enforcement

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## *Patrol Services*

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Patrol Vehicles and Mobile Field Supervisors

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### Patrols

A highly visible Security Patrol can provide a strong deterrent to criminal activity at your residence or place of business. Patrol drivers are specially selected and trained for their duties, and must maintain an excellent driving record. Our experienced Mobile Field Supervisors have an unsurpassed track record of satisfied clients.



Utility Terrain Vehicle for Construction sites or off-road patrols.

- Periodic roving Patrols help deter criminal activity.
- All types of Patrol Vehicles are available from utility terrain vehicles to autos and trucks.
- All Patrol Officers maintain excellent driving records.
- Patrol vehicles are equipped with two way radios, lights, and security emblems.
- Licensed, Bonded, and Insured
- 24 hour Service available
- Open/Close service available
- Alarm Response
- High-Value Cargo Escort
- Executive Protection
- 24/7 Supervision
- Management on duty 24/7 in our Command Center

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## *Investigations*

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### Investigators

Our full staff of Investigators, Researchers, and skilled Interviewers, enables us to consistently meet and exceed the expectations of our clients. We maintain the highest ethical standards, keeping all communications completely confidential and promise a personal and accurate investigative service by experienced agents using state-of-the-art equipment.

Is this your employee or significant other?

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Our Investigators use state-of-the-art equipment.

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- Covert Operatives and Undercover Investigations
- Employee Dishonesty & Employee Theft
- Embezzlement
- Unexplained Losses
- Worker's Compensation cases
- Insurance Claims
- Certified Interrogators
- Polygraph Exams
- Surveillance
- Video and Still Photos
- Child Custody
- Divorce
- Background Checks
- Asset Location/Data Search
- Licensed, Bonded, & Insured
- Always Completely Confidential
- Criminal Investigations





## *Security Consultants*

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Site Surveys and client interviews are an integral part of the consulting process.

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### Consulting

Imperial's team of security experts will evaluate your current security program using site security surveys, vulnerability assessments, crime statistics, industry best practices and accepted Security Standards, to design a customized security program for your business.



- Security Surveys
- Vulnerability Assessments
- Program Planning
- Security Policy & Procedure Development
- Strategic Planning
- Expert Testimony
- Thorough Evaluation of your present security program
- Develop Recommendations based upon Industry Best Practices and accepted Security Standards
- Evaluate Improvements
- Custom Designed and Comprehensive Security Programs
- Licensed, Bonded, & Insured

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*Experience the Imperial Difference*

## *Special Services*

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Large Distribution Facility

### **Distribution**

IMPERIAL specializes in Distribution security. Distribution presents complex security tasks such as access control, employee screening, surveillance, and loss prevention. Wherever there is a concentration of valuable goods, criminals will try to infiltrate and exploit any security weaknesses. Let our IMPERIAL experts check for vulnerabilities in your security.

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Security Command Center

### **National Command Center**

IMPERIAL's National Command Center provides command and control functions for our operations. Our team of experts monitor operations twenty-four hours a day, seven days a week, with managers on duty at all times to provide the resources needed to solve client issues whenever they occur.

Another key feature of

**THE IMPERIAL DIFFERENCE!**

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Access Controls may include entry and exit screening for weapons or contraband.

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## *Special Services*

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### Transportation & Logistics

Just like Distribution facilities, Transportation, Intermodal, Ports, and Logistic facilities depend upon the rapid movement of freight, and security should facilitate their speedy movement while minimizing the potential for excess loss. IMPERIAL excels at traffic controls and securing your facility. Whatever your size business, whether a small operator or a Fortune 500 company, we can provide a superior solution to your security problems. Our skills, knowledge, and experience in this area of security are unsurpassed. IMPERIAL can provide high-value cargo escorts, another benefit of THE IMPERIAL DIFFERENCE!



### Personnel Screening

IMPERIAL SECURITY Officers are highly trained in personnel screening techniques. Our Officers have an outstanding track record of detecting contraband and finding merchandise on employees attempting to circumvent the screening process. If you have issues with excessive losses at your facility, IMPERIAL can help! Another IMPERIAL DIFFERENCE!





Experience the Imperial Difference

## *Special Services*

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Retail Security Specialist

### **Retail Security**

Retail security, in contrast to Distribution or Transportation security, presents different issues for the security professional, from premises liability to workplace violence, and shoplifting. Access control is less regulated for businesses open to the public; however, the security officer needs a strong command presence, conflict de-escalation skills, and the ability to deal with people. IMPERIAL's professional retail security specialists are specially selected and trained to fulfill this mission for our clientele.

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Retail security patrols deter theft and vandalism.

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- Officers Trained in Retail Security
- Loss Prevention
- Premises Liability
- Proficient in Verbal Judo De-escalation Techniques
- Trained to Interface with the Public
- Strong Command Presence
- Additional Skills Available
- CPR and First Aid Training Available
- Covert Operatives and Undercover Investigations
- Employee Dishonesty and Employee Theft Investigations
- Hotels, Restaurants, Shopping Centers
- Licensed, Bonded, & Insured



## *Special Services*

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Office Security is vital to preserving  
Commerce.

### Office Security

Huge premises liability awards make headlines. Building owners and property managers need to intelligently manage their risks by mitigating the potential for workplace violence, assault, burglary, and theft. A security officer with the necessary skills, knowledge, and abilities can offer protection for your tenants, their customers, and property, providing a safer and more secure place of business. Another feature of **THE IMPERIAL DIFFERENCE!**

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Parking lot patrols protect customers, employees, visitors, and the bottom line.

- Concierge Officers
- Uniformed Officers
- Armed and Unarmed
- Access Control
- Parking Lot Patrols
- Foot Patrols
- Electronic Patrol Audit Systems Available
- Familiar with Fire Alarm & Sprinkler Systems
- CPR and First Aid Certification Available
- Undercover Operatives Available
- Over 40 years exceptional service
- High Rise Security
- Office Parks and Campuses
- Licensed, Bonded, and Insured

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## Branch Offices

To find an Imperial Security Branch Office near you, contact us at our Corporate Office:

1-866-840-2066



Corporate Headquarters & National Command Center  
Memphis, TN, USA

2555 Poplar Avenue, Memphis, TN 38112-3822



- Security Officers
- Armed Guards
- Mobile Field Supervisors
- Investigators
- Plain Clothes Officers
- Concierge Officers
- Undercover Operatives
- Security Consultants
- Account Managers
- Post Commanders
- Patrol Service
- Fire Watch
- Access Control
- Loss Prevention

IMPERIAL operates in the following states:

- Alabama
- Arkansas
- California
- Florida
- Georgia
- Kentucky
- Louisiana
- Minnesota
- Mississippi
- Missouri
- Montana
- New Jersey
- North Carolina
- Oklahoma
- Pennsylvania
- South Carolina
- Tennessee
- Texas
- Illinois
- Maryland
- Nevada
- Virginia





Experience the Imperial Difference

## Testimonials

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"I extend a hearty thank you directly to you as well as the professional team of specialists you have maintained at our facility since day one of our start-up of business. You and your crew are truly a breath of fresh air..." - *DF, Senior Manager*

"We used several other guard services in the past, some of which were national firms, and had numerous problems that were never addressed or were very slow about correcting them. Since changing to Imperial, we have never regretted the change nor have we considered changing from their service." - *LL, Senior Safety Specialist*

"I have employed most of the major security companies in the area and frankly none of them can hold a candle to Imperial. Imperial is the most committed, reliable, and responsive security vendor I have ever seen. Other vendors have come and gone but Imperial has become part of our corporate family." - *DR, Director of Security*

"As a security professional, I can state that Imperial has provided, and continues to provide, the quality of service not only required, but also demanded in today's business environment. Whether tasked with ensuring all posts are filled...or providing last minute, no-notice security staff increase, Imperial will not let a client down." - *FJ, Regional Manager, Loss Prevention*

"Imperial Security Service has provided our facilities with the best possible service. Our workforce has noticed the difference and is often complimentary of the officers that are assigned to our...facilities. We anticipate having a long term relationship with Imperial." - *CB, Manager, Enforcement and Security*

"I have utilized in my 12 years...most every reputable national contract security company. My first experience with Imperial Security, I learned that Imperial stood head and shoulders above the rest...Six Imperial officers assisted in this investigation in total; all having information that could have jeopardized the investigation outcome. Every officer maintained the strictest confidentiality that was instrumental in its success...I believe you can see why Imperial Security has become not only our preferred vendor, but part of our corporate loss prevention family." - *RW, Regional Security Manager*



Which guard company do you want protecting your assets?

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**References Available Upon Request**